



company brochure.



Results driven IT services
for the modern business.

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an introduction to leaf.

Leaf is a cloud first IT Managed Services company, providing results driven IT solutions since 2003.

With a focus on support, security and disaster recovery, Leaf deliver fully managed IT solutions and cloud technology for productivity, profitability and business growth.

- » World leading cyber security
- » Disaster Recovery in minutes
- » Highly accredited IT experts
- » 75% of support tickets closed in 24 hours
- » 95% of client issues resolved remotely

the leaf approach.

Each client is unique, and we see ourselves as being in the people business rather than the sales business. That is to say we focus on building long-term relationships so that clients stay with us as they grow their business. Our job is to interpret your needs and objectives, and to design, deliver and support class leading business solutions.

Our staff are our most valuable asset and we treat them as such. Many of our team have been with Leaf for a long time meaning clients receive a consistently exceptional service and build long standing relationships with IT professionals that love what they do, which includes:

1

analysis.

With your help, we conduct an in depth business needs analysis to ensure that we propose and deliver the outcomes you need.

2

reporting.

Tailored monthly reports identify trends and can highlight developing issues so they can be investigated and addressed. This can help keep costs down and provide valuable insight into performance.

3

consultancy.

Our client base is testimony to the quality of our consulting capability and technical knowledge.

4

design.

Once your business needs have been identified and agreed, our senior architects build your solution using proven technologies that work.

5

implementation.

Our implementations are meticulously planned and deployed, and our 20 years of experience ensures a seamless transition.

6

management.

At all times clients have access to their account manager, and if need be, every level of management within Leaf.

7

monthly reviews.

The monthly review meeting with your Customer Experience Manager is the forum for discussing solution performance, evolving needs and any other issues arising. We pride ourselves on open, transparent communication with our clients

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partnerships.

Leaf have a strong network of partnerships with technology giants. Our partnerships give customers access to the best technology across cyber security, productivity, disaster recovery and more as well as the unique opportunity to engage directly with industry leaders at the top of their game.

Our partners include:



our experience.

We have worked with clients across many sectors with expertise in:

1

legal.

2

financial and
professional
services.

3

retail and
hospitality.

4

government.

5

media and
communications.

6

not for profit.

We have industry wide recognition, partnering with some of the best:

1

Microsoft Ireland
Award Winning
Partner.

2

Dell EMC Gold
Partner.

3

Deloitte Fast
50 Winner 2010
to 2017.

4

Microsoft Cloud
Solutions Provider
Direct (Top Tier).

5

Apple
Consultants
Network.

6

SonicWALL
Strategic
Gold Partner.

500+ cloud migrations.

Microsoft Competencies:

1



Gold Cloud Productivity.

2



Gold Small and Midmarket Cloud Solutions.

3



Silver Cloud Platform.

4



Silver Collaboration and Content.

5



Silver Data Analytics.

6



Silver Datacenter.

7



Silver Enterprise Resource Planning.

8



Silver Messaging.

clients we have worked with:



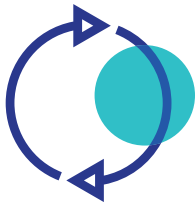
Read all our case studies:

www.leaf-it.com/case-studies/

IT services.

Our IT services are the building blocks of our lifecycle approach, allowing you to future proof your technologies and build IT systems that lead to business success.

Every service we provide is based on delivering tangible results for clients. We want you to see where your IT investments have benefited your business. All our services are completely flexible - so as you grow they can adapt.



managed services.



cloud solutions.



IT support.



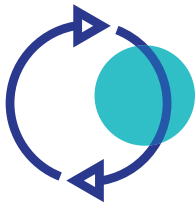
cyber security.



disaster recovery.



hybrid cloud.



managed services.

Streamline your IT operations and get more from your investments with Leaf's Managed Services.

Leaf provides professional, scalable and secure managed services to power your business. We'll make sure you derive the maximum benefit from your technology investment by controlling costs and increasing productivity and uptime.

“

**We deliver your
IT while you
concentrate on
your business.**





cloud solutions.

We develop and deliver cloud solutions that transform the way you work and drive your business forward.

Our cloud solutions team will design and implement the right technology for your requirements - whether it be a bespoke CRM, a business intelligence solution, a company intranet, productivity suite or a flexible cloud phone system.

PRODUCTIVITY

Productivity is one of the pillars of profit, and cloud solutions allow your employees to work smarter and more efficiently so your business can thrive.

Office 365

Office 365 includes the tools you need, where you need them. Outlook, OneDrive, Word, Excel, PowerPoint and One Note all accessible via one log-in.

- » Access your data from anywhere, at any time, across all your devices.
- » Empower your workforce with familiar tools that promote productivity and collaboration.
- » Streamline your business process to improve efficiency and enhance customer service.
- » Work towards a paperless office by reducing data duplication and paper waste.
- » Easy to predict costs and great savings due to direct monthly billing.
- » Office 365 is a completely scalable solution which will grow and evolve to meet your business needs.

SharePoint Online

Share and manage content, knowledge and applications to empower teamwork and collaborate seamlessly across your organisation.

SharePoint will empower teamwork with dynamic and productive team sites every project team, department and division. Share company files, data, news and resources. Your intranet can be customised to streamline work and drive organisational efficiency by sharing common resources, and applications, on portals.

Microsoft Teams

Microsoft Teams is a unified communications platform that combines workplace chat, video meetings, file storage and application integration to enhance teamwork and productivity.

PowerApps

Microsoft PowerApps allows you to easily build the custom business applications you need and extend, or customise, the apps you already use. It enables a wide range of app development possibilities that can transform manual, or outdated processes, into efficient apps. Task and role-specific scenarios like inspections, field sales enablement and marketing are included to underpin your processes.

Dropbox Business

Dropbox, with 500 million users, is a powerful collaboration file sharing facility that facilitates collaboration with “anytime and anywhere” access to your files. It is safe, secure and reliable.

CRM

Leaf's highly skilled cloud solutions team will work with you to establish your organisational objectives, and build a bespoke combined CRM, with Microsoft's Dynamics 365, to deliver your specified outcomes.



Dynamics 365 for Sales

Dynamics 365 Sales helps you build relationships and sales with your customers, and at the same time gives you in depth insight into your sales and marketing pipeline.

Dynamics 365 for Customer Service

Make sure your customers have the best experience possible. Boost customer satisfaction and retention by ensuring your staff have access to the most accurate and up to date customer information at all times.

Dynamics 365 for Marketing

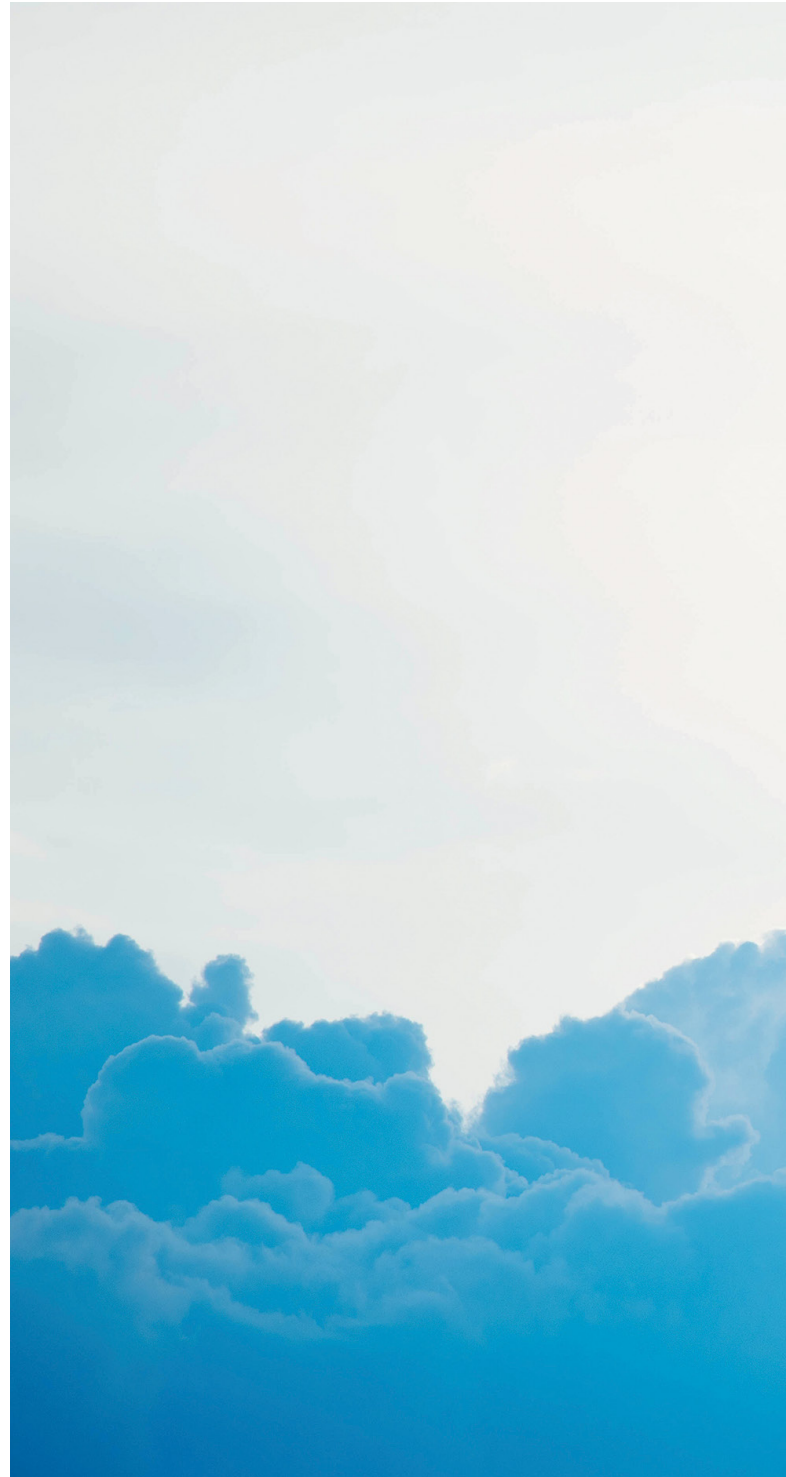
Bring your marketing content, data and processes together with Dynamics 365 to deliver engaging customer experiences across all touch-points.

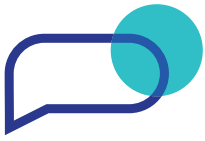
BUSINESS INTELLIGENCE

Power BI is a business analytics service that delivers insights to gather business intelligence to enable fast and informed decisions.

CLOUD VOICE

Phone systems hosted in the cloud for flexibility, cost saving and powerful call management features. Leaf offer a complete cloud communication solution for your business giving you flexibility, scalability, cost effectiveness and complete control.





IT support.

Leaf's Managed IT Support is there to support the day to day running of client offices, providing remote access support and quick resolution to any IT problem. If a site visit is necessary, our team will visit your premises.

IT Support from Leaf will:

- » We will keep you informed about the performance of your systems, and proactively suggest improvements that will benefit your business.
- » Leaf will keep your systems fit for purpose, allowing you to focus on your business objectives. Updates and maintenance are taken care of by our experienced technical team.
- » If and when any of your team needs to talk to us, our IT professionals and Cloud experts are on hand, always.



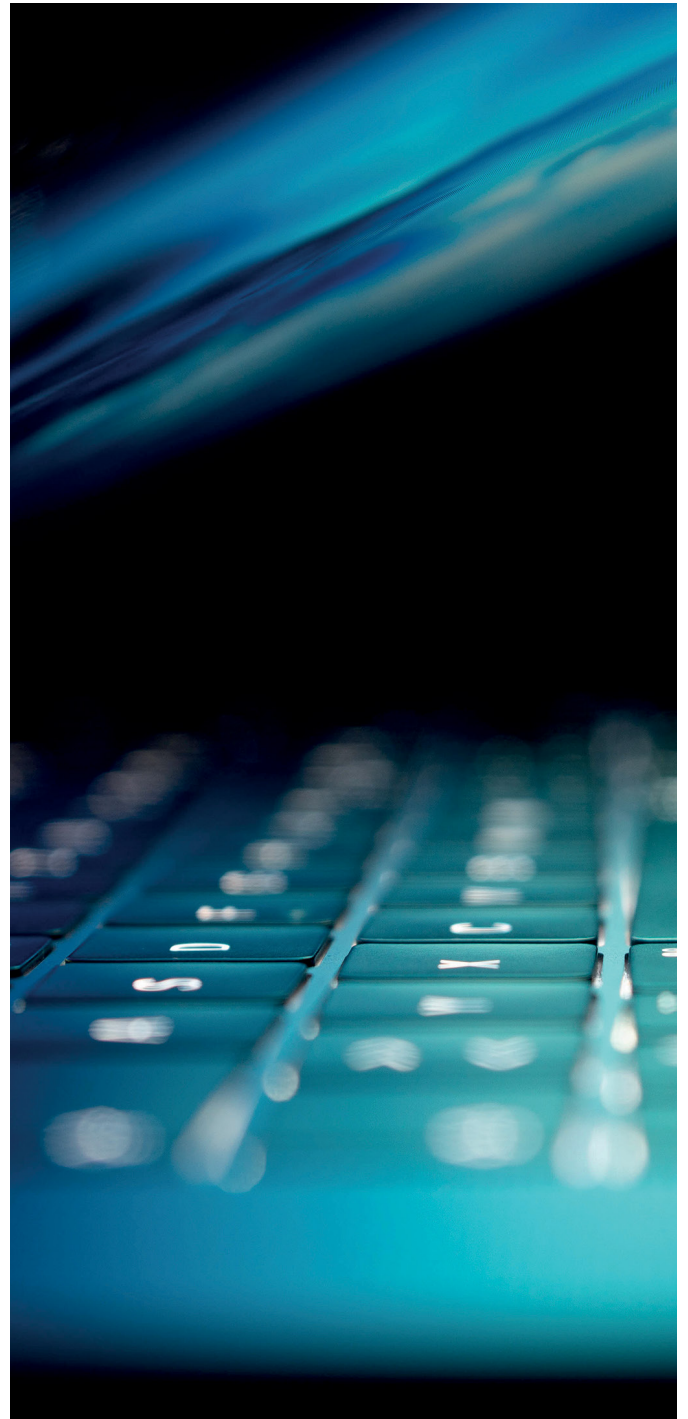


cyber security.

A complete cyber security managed service is necessary to identify and manage cyber security risks. Our security managed service provides a complete range of sophisticated software products that secure your entire network.

Leaf's Cyber Security Managed Service includes:

- » Internet Gateway Protection
- » Email Security
- » Patch Management
- » Ransomware Protection
- » Data Leakage Prevention
- » Encryption
- » Multi-factor Authentication
- » Mobile Device Management
- » Security Training





disaster recovery.

Maintain data protection, customer confidence and your corporate reputation with fully managed disaster recovery. Leaf's Disaster Recovery managed solution is a comprehensive, integrated back up and disaster recovery service which provides fast and flexible recovery options in the event of any kind of failure or loss of data.

Leaf's Disaster Recovery Managed Service will:

- » Significantly reduce downtime.
- » Provide instant recovery of data
- » Reduce costs
- » Provide powerful automation, reporting and monitoring
- » Give you complete data management - no separate solutions
- » Visibility from a single control centre





hybrid cloud.

Hybrid Cloud is a computing environment that combines public and private cloud with premise infrastructure.

Every model is different and evolves to fit specific organisational needs. The concept of hybrid cloud is to create a seamless, secure and automated environment for ultimate flexibility and business productivity.

CLOUD

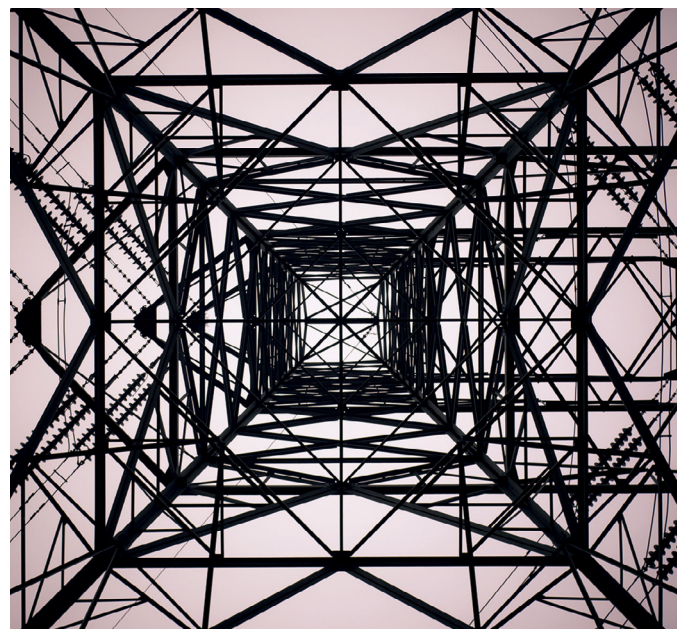
Cloud solutions deliver “always on” services allowing your people to work anywhere, at any time, whilst reducing infrastructure costs. Leaf offers expert cloud consultancy, migrations, solutions and support.

NETWORKING

Every company needs a robust and secure network, connecting all its critical applications, internet and devices. We provide all areas of networking – local, WAN (wide area networking) and wireless.

INFRASTRUCTURE AND DEVICES

Leaf offers you a unique set of skills and capabilities to deliver complex IT projects whether cloud, on premise or hybrid. We can support you with all your IT infrastructure needs including management of your network, servers and applications. We offer an extensive range of devices and will match your business with the best devices for the job.



contact us.

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We are a cloud first company, helping businesses get better results with IT. Our team are dedicated to technology and harnessing cloud to achieve success for clients across Ireland and the UK.

our offices.

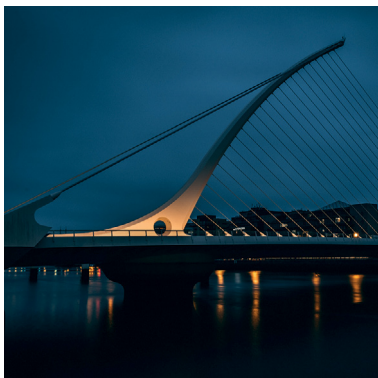
Leaf have offices based in both Belfast and Dublin.



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“““

**Leaf delivers
transformative
IT managed
services - so
you can focus
on business
success.**



Steven Goldblatt
CEO



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